



TEAMWORK: THE PERFECT RECIPE

Every great dish has the perfect combination of ingredients. Just one missing component and the dish is never the same.

Think of your fellow team members in the same way. Together, each person is a key ingredient in creating an excellent customer experience.

One person can never accomplish what a team will. Work together to leverage each other's strengths and bring out the best attributes of each person. Be a team player and follow the recipe to our success - work together to serve our customers with the AVI family difference.

“The truth is that teamwork is at the heart of great achievement.”

- John C. Maxwell, American Author and Speaker



- set **High standards**
- express **Empathy**
- show **Respect**
- display **Optimism**
- be **Effective**
- find **Solutions**

Download this poster, find activities and resources on our training website! This month, share a story when teamwork counted! AVIServes.com/Hospitality



COMPLETE THE FOUR ACTIVITIES FOR THIS TOPIC THROUGHOUT THE COURSE OF THE MONTH.

Activity #1

Review the Hospitality Training poster for the month of August.

Share a story about how working together as a team with family and/or friends has helped you accomplish a goal. Some examples can be as little or as great as:

- A party was successfully planned and executed.
- You helped your son or daughter complete a school project.
- Your family worked together to organize the closets in your home which created more space.
- A car wash event was held to help raise funds for a local charity.

Activity #2

Letter Scavenger Hunt

- Break up into small groups.
- Assign a few letters of the alphabet to each person or each small group.
- Give them two minutes to find as many objects as they possibly can point to in the room that begins with one of their assigned letters.
- Watch as the team gets very creative by bringing items in from outside the room, emptying their handbags to find items, etc.

This activity is sure to encourage energy and fun!

Activity #3

Discuss how encouraging teamwork has helped you overcome some challenges this week at work.

- Have you called upon another for assistance?
- Have you encouraged someone to act on his or her great ideas?
- What have you done to motivate your coworkers?
- How have you given your best effort to help support the team?

Activity #4

It's important to understand our co-workers' responsibilities as a way to appreciate them more. For one hour this week, shadow a co-worker as they complete their normal tasks.

Do you have a certain interest in learning more about another person's role?

As a follow up, discuss what surprised you most about your co-worker's responsibilities.

What did you learn?